



FIAT CHRYSLER AUTOMOBILES

06/16/2017

New Safety Recall Advanced Communication – T3306162017

FCA US LLC (FCA US) has announced a safety recall on certain 2011 and 2012 model year (RT) Dodge Grand Caravan vehicles.

Some of the above vehicles may experience a trapped steering wheel wire harness between a tab on the steering wheel plastic back cover and the edge of the horn plate. The wire harness may rub through the wire insulation creating a short which could result in an inadvertent driver airbag deployment. This condition could increase the risk of a crash and/or injury to vehicle occupants.

FCA US will conduct a voluntary safety recall to inspect the steering wheel wire harness and repair or replace if needed. The steering wheel wire harness will have protective sleeves installed to prevent wire chaffing and the tab on the steering wheel plastic back cover will be removed.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC